

— LOVE PAMPER COMPANY —

READY TO WORK GUIDELINES

Reaching Stage 5 – Ready to Work means you have completed your onboarding, training, and verification. You are now officially part of the Love Pamper Company therapist network and ready to begin receiving bookings. These guidelines explain what it means to be “Ready to Work” and how to maintain the high standards expected of our therapists.

1. What “Ready to Work” Means

Being Ready to Work means:

- Your documents have been verified
- Your training is complete
- You understand our brand standards
- You are confident delivering treatments the Love Pamper Company way
- You are prepared to attend bookings professionally and reliably

You are now eligible to receive booking opportunities across your chosen areas.

2. Professional Expectations

As a Ready to Work therapist, you must consistently demonstrate:

- Reliability – responding quickly and attending bookings on time
- Professionalism – calm, luxury-aligned behaviour
- Consistency – delivering treatments exactly as trained
- Communication – clear, polite, and brand-aligned
- Presentation – clean, tidy, and professional appearance
- Preparedness – bringing all required equipment, clean and organised

These qualities ensure clients receive a seamless luxury experience.

3. Responding to Booking Opportunities

Once you reach Stage 5, you will begin receiving booking offers via WhatsApp.

You must:

- Reply promptly
- Confirm availability clearly
- Read all details carefully
- Ask questions if anything is unclear
- Wait for final confirmation before attending

Fast, professional responses help us allocate bookings efficiently.

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4. Maintaining Reliability

Reliability is one of the most important factors in booking allocation.

Therapists who:

- Respond quickly
- Arrive on time
- Deliver consistent treatments
- Communicate professionally
- Follow guidelines

...are prioritised for future bookings.

Therapists who frequently cancel, arrive late, or fail to respond may receive fewer opportunities.

5. Equipment & Preparation

You must always bring:

- Clean towels
- Oils, creams, and products
- Couch roll
- Massage table (if applicable)
- Sanitising wipes
- Water for yourself
- A small bin bag for waste

Everything must be clean, organised, and professional.

6. Conduct at Bookings

During bookings, you must:

- Maintain a calm, luxury presence
- Deliver treatments exactly as trained
- Respect client boundaries
- Keep communication minimal and professional
- Follow accommodation partner rules (if applicable)
- Keep your workspace tidy and organised

Your behaviour directly reflects the Love Pamper Company brand.

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7. After the Booking

Once the booking is complete:

- Offer water and aftercare advice
- Clean your space thoroughly
- Pack equipment neatly
- Thank the client or host
- Leave quietly and respectfully
- Submit your invoice promptly
- Report any issues immediately

A polished finish ensures repeat bookings and strong relationships.

8. Ongoing Professionalism

To remain in good standing as a Ready to Work therapist, you must:

- Maintain valid insurance
- Keep your DBS certificate up to date
- Stay aligned with brand standards
- Follow all health and safety protocols
- Communicate professionally at all times
- Attend bookings reliably
- Deliver consistent luxury treatments

Your professionalism ensures continued work and strong client satisfaction.

9. Why These Guidelines Matter

These standards ensure:

- Clients receive a luxury, consistent experience
- Accommodation partners trust our service
- Therapists feel supported and organised
- The Love Pamper Company brand remains strong and reliable